

#### **Fastman Managed Agreements**

# Your eSignature workflows are too important to leave to chance.

Expert-led services to design, deploy, and scale your Content Management for DocuSign integration.

### **DocuSign** | Silver Partner



**Fastman Managed Agreements** combines licensing, deployment, and expert-led consulting to deliver end-to-end eSignature solutions powered by **DocuSign® and OpenText Content Management**. As trusted partners of both platforms, we help organizations adopt digital signatures effectively—ensuring seamless integration, regulatory alignment, and user adoption from day one.

Whether you're just starting with eSignatures or expanding a mature environment, Fastman provides the guidance, implementation, and ongoing support needed to keep your signature processes running smoothly.

#### CORE SERVICE OFFERINGS



As a certified **DocuSign Silver Partner**, Fastman simplifies the licensing process and helps organizations choose the most appropriate DocuSign plan based on their volume, regions, and signing requirements.



#### Solution demonstrations

Showcasing how DocuSign integrates into your ECM processes with real content and workflows.



#### Proof of concept configuration

Building pilot scenarios tailored to your use cases to help secure internal approval and stakeholder buy-in.



#### Demand planning

Estimating usage, user roles, and envelope volumes to guide procurement and long-term budgeting.



#### Security and data protection consulting

Ensuring signing processes comply with internal policies and external regulations (e.g., GDPR, ISO 27001).

# Integrated eSignature deployment

We implement and configure Fastman Extended ECM for DocuSign to support your exact business and compliance needs - far beyond a simple plug-and-play connector.



#### Installation and platform alignment

Ensuring compatibility with your OpenText version, business workspace models, and deployment (on-prem or cloud).



#### Smart UI and Classic UI support

Ensuring consistent user experience across multiple OpenText interfaces.



#### DocuSign feature enablement

Activating advanced capabilities suchas In-Person Signing, EU/UK Qualified Signatures, Al identity checks, and routing logic.



#### System-wide integration

Enabling initiation of signing processes from standard ECM actions, workspaces, or third-party LOB systems like Salesforce and SuccessFactors.



## Post-go-live enablement & support

We help you go beyond implementation with services that ensure long-term adoption, optimization, and governance of your eSignature processes.



#### User training and onboarding

Role-based training for admins and business users to build internal expertise and reduce support dependency.



#### Change management and adoption planning

Guidance on rollout strategies, communications, and adoption metrics to ensure successful uptake.



#### Compliance alignment

Ongoing support to adapt workflows as your policies evolve or regional regulations change.



#### Performance tuning and enhancements

Monitoring usage and feedback to optimize templates, routing paths, and user permissions.



# Why organizations choose Fastman

- Trusted partner of both OpenText and **DocuSign,** with deep integration experience
- Expertise in compliance with EU and UK Qualified Electronic Signatures (QES), AI
- Seamless user experience, available in both Classic and Smart UI
- Track record of successful deployments across industries and use cases

- End-to-end ownership, from licensing and configuration to post-go-live support
- Identity Verification, and regulated workflows
- Multi-account support within a single Content Management instance