

Safeguarding sensitive information

Client overview | Modernizing Information Management across government



Government
of Canada

The Government of Canada places the **highest priority on protecting sensitive information**, ensuring that records containing personal and classified data remain secure against unauthorized disclosure.

To support this mission, the government relies on **GCdocs**, its standardized document and records management solution based on **OpenText™ Content Management**. GCdocs is part of Canada's digital transformation program, designed to help departments collaborate more effectively, accelerate processes, and enable mobility while meeting strict legal and policy requirements.

Since 2016, the GCdocs team within **Public Services and Procurement Canada (PSPC)** has managed the rollout of Content Management across more than **40 departments**, delivering secure environments, user adoption support, and integrations with common business applications.

>> The challenge: strengthening security and oversight

While Content Management provides basic access control, it lacks advanced capabilities for reviewing, auditing, and bulk updating permissions. For an organization where thousands of users — across dozens of departments — handle sensitive records, this limitation created a significant governance risk.

"The Government of Canada takes information security extremely seriously. We needed a solution to quickly identify and fix any permissions-related concern."

Jennifer Woods, Director, GCdocs Program — PSPC

>> The solution: Fastman Permissions Manager

Departments already familiar with Fastman's **Permissions Manager** introduced it to the GCdocs team. After pilot projects and thorough evaluation of alternatives, it became clear that **Fastman was the only solution capable of meeting the government's stringent requirements** for robust permissions management.

- ✓ **Comprehensive oversight** of permissions across repositories
- ✓ **Bulk updates** to quickly and accurately adjust access rights
- ✓ **Advanced reporting and auditing** for compliance assurance
- ✓ **Delegated administration**, empowering local experts while maintaining control



"At the end of the day, Fastman was the only tool that could meet the need."

Jennifer Woods, Director, GCdocs Program — PSPC

Becoming part of the standard

Following its successful evaluation, Permissions Manager was adopted as part of the **GCdocs “Gold Build” standard configuration**. It is now included in every department-wide deployment, forming a **core layer of Canada’s government-wide Content Management solution**.

This integration enables:



Faster and safer rollouts across departments



Reduced burden on central IT teams



Stronger compliance with government security policies



Confidence that sensitive records remain protected

Securing the future of government information

Fastman has worked closely with the GCdocs team for over two years, helping secure Canada’s government information resources and supporting the expansion of GCdocs into new departments and programs.

“Permissions Manager is the only solution for organizations that are serious about Content Management information security. The GCdocs team has proven they are serious.”

Alister Grigg, CEO — Fastman

With Permissions Manager now embedded in its digital transformation journey, the Government of Canada can move forward with confidence — safeguarding sensitive records while enabling efficient, modern collaboration across departments.